



## PADDINGTON SPORTS CLUB

### **NO REFUND POLICY**

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#### **Subscription fees and payment:**

You can find the current subscription fees and other charges for the memberships posted on the Club website.

You agree to pay all subscription fees and other fees (including any applicable taxes) incurred in connection with your access to the Service and/or your Service Password (defined below) at the rates that are in effect when the charges were incurred.

We may change the fees, or add new fees, upon prior notice to you either by e-mail or publishing the changes on the sites pages where the service is located. You acknowledge and agree that you shall be responsible for reviewing the service's schedule of fees from time to time for changes, and you further agree that changes shall be effective when posted on the site's pages.

For any service subscriptions purchased via <http://psclondon.com/>, Paddington Sports Club shall be the seller of record for sales tax purposes and without limiting the generality of the foregoing, you agree to pay us any taxes imposed on the sale of subscriptions or other products or services via the service, for remission by Paddington Sports Club to appropriate taxing authorities.

#### **Payment:**

For any subscription you purchase, you authorize subscription fees to be billed automatically to the means of the payment you designated (for example, the PayPal account or credit card you designate via the site or the credit card you designate for a third party app store).

You agree to provide a valid means of payment as well as accurate, completed, and updated information.

#### **Free Trial Period:**

We (from time to time in our sole discretion) may choose to offer new users of the Service a free preview period (i.e., period during which the user may access the Service or some parts of it without being charged a subscription fee). Paddington Sports Club's membership subscriptions require you to pay the associated subscription fees annually and in advance.



**ALL SUBSCRIPTION SALES ARE FINAL. WE DO NOT GIVE FULL OR PARTIAL REFUNDS FOR SUBSCRIPTIONS THAT YOU HAVE PURCHASED REGARDLESS OF THE BASIS FOR THE REFUND REQUEST.**

**ONLY** exception is if you are ill and have got a letter from your doctor or you are moving out of the UK. In this case you **MUST** provide us with an appropriate document in the form of a utility bill or bank statement.

**Membership Freeze:**

As of Tuesday 1<sup>st</sup> September 2020, all members can **ONLY freeze their membership in the event of an illness, injury, or medical condition** which in the written opinion of a doctor or other suitably qualified medical practitioner prohibits exercise for a period of time.

Please note - ANY freeze of membership will not be processed by the Club until the appropriate evidence is provided and received (in writing or via email at [admin@psclondon.com](mailto:admin@psclondon.com)).

Once your freeze has been processed you will not have access to the facilities until the freeze period has come to an end.

Please be aware, we do not freeze memberships due to holidays or travel arrangements.